

PITCO SE14TRS Owner's Manual

Shop genuine replacement parts for PITCO SE14TRS



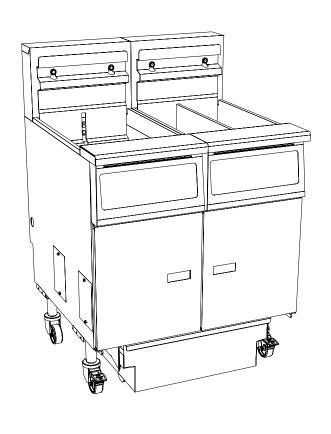
Find Your PITCO Deep Fryer Parts - Select From 19 Models

----- Manual continues below ------



Installation and Operation Manual For Electric Fryers

Covering Models SE, SEH Series



WARNING! FIRE HAZARD

THE OIL LEVEL SHOULD NOT FALL BELOW THE MINIMUM INDICATED LEVEL AT ANY TIME. THE USE OF OLD OIL CAN BE DANGEROUS AS IT WILL HAVE A REDUCED FLASH-POINT AND BE MORE PRONE TO SURGE BOILING.

WARNING

INSTALLATION AND ALL CONNECTIONS MUST BE MADE ACCORDING TO NATIONAL AND LOCAL REGULATIONS AND CODES IN FORCE.

WARNING

A COUNTRY APPROVED ALL POLE CIRCUIT BREAKER WITH A MINIMUM OPEN CONTACT GAP OF 3mm MUST BE USED FOR PROPER INSTALLATION.

WARNING

THE FRYER IS NOT JET STREAM APPROVED. DO NOT CLEAN THE APPLIANCE WITH A WATER JET.

NOTICE

INSTALLATION SHOULD ONLY BE DONE BY A COMPETENT SERVICE TECHNICIAN. THE MODEL & SERIAL NUMBER, AND ELECTRICAL REQUIREMENTS STAMPED INTO THE DATA PLATE, LOCATED ON THE INSIDE PANEL OF THE DOOR.

NOTICE

THIS APPLIANCE IS INTENDED FOR PROFESSIONAL USE ONLY, AND AS SUCH, SHOULD BE OPERATED BY FULLY TRAINED PERSONNEL.

NOTICE

IT IS RECOMMENDED THAT THIS MACHINE BE INSPECTED BY A QUALIFIED TECHNI-CIAN ON A YEARLY BASIS.

WARNING

THE POWER SUPPLY MUST BE DISCONNECTED SERVICING OR CLEANING THE UNIT.

WARNING

SHORTENING, WHEN IT IS AT OPERATING TEMPERATURES, IS VERY HOT AND DANGEROUS! USE EXTREME CAUTION WHEN HANDLING! USE PROPER PROTECTIVE GEAR SUCH AS INSULATED GLOVES, APRONS, FACE SHIELD, AND SLEEVES WHEN HANDLING HOT SHORTENING. DO NOT ATTEMPT TO MOVE MACHINE THAT HAS HOT OIL IN IT. ALLOW TO COOL TO ROOM TEMPERATURE OR DRAIN THE OIL INTO A SUITABLE CONTAINER BEFORE MOVING THE FRYER.

WARRANTY STATEMENT

Pitco Frialator, Inc. makes the following limited warranties to the original purchaser only for this equipment and replacement parts:

1. WARRANTY PROVISIONS - FRYERS

- A. Pitco Frialator, Inc. warrants all parts, with the exception of the frypot, elements and computer for 1 year after the date of installation of the fryer.
- B. If any parts become defective during the first year after the installation date, Pitco Frialator will also pay for the labor, freight and travel costs involved in replacing said part.

2. WARRANTY PROVISIONS - FRYPOTS

- A. If a frypot develops a leak due to a defect in material or workmanship within the first 10 years after installation, Pitco Frialator, Inc. will either weld or replace, at its discretion, the frypot.
- B. The customer will be responsible for all freight, labor and travel charges for this repair.

3. WARRANTY PROVISIONS - COMPUTER

- A. Pitco Frialator, Inc. will warrant the Intellifry Computer from defects in material or workmanship for a period of two years.
- B. If the computer is found to be defective after the first year the customer will be responsible for all freight, labor and travel charges for this repair.

4. WARRANTY PROVISIONS - ELEMENTS

- A. Pitco Frialator, Inc. will warrant the Electric Elements from defects in material or workmanship for a period of 3 years.
- B. The customer will be responsible for all freight, labor and travel charges for this repair.

FOR YOUR SAFETY:

DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS AND LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE.

WARNING:

IMPROPER INSTALLATION, ADJUST-MENT, ALTERATION, SERVICE OR MAINTENANCE CAN CAUSE PROPERTY DAMAGE, INJURY OR DEATH. READ THE INSTALLATION, OPERATING AND MAINTENANCE MANUALS THOR-OUGHLY BEFORE INSTALLING OR SER-VICING THIS EQUIPMENT.

WARNING:

This machine is intended to be hard wired when installed in its final location.

WARNING:

If a manufacturer supplied cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

Retain this manual for future reference.

INSTALLATION INSTRUCTIONS

CAUTION:

This equipment is manufactured for the use on a particular voltage and phase which is specified on the rating plate located on the inside of the door.

When your fryers arrive, inspect carefully noting any damage on the freight bill. If concealed damage is found after you have accepted the equipment, report it to the carrier immediately as all claims must be filled within 15 days of the receipt of the shipment. Also, be sure to keep all packing materials as these will be necessary to make any claim.

Follow these installation instructions carefully. A proper installation is important for the operation of the fryers.

All installations must conform to all local and national codes.

Do not block the area around the casters and under the fryers. Contact the Authorized Pitco Frialator representative for any service related problems. Routine maintenance may be performed by qualified personnel.

The duct system, the hood system and the fryers must be cleaned on a regular basis and must be kept clear of any grease build up.

Ventilation:

A proper ventilation system is also an important part of the installation.

Clearances:

Minimum clearance of 6" (15cm) must be maintained from combustible construction on each side and the rear of the equipment. This equipment may be installed on combustible floors.

Maintain a minimum of 24"(61cm) clearance in front of the fryer to provide for proper opera-

tion, maintenance and servicing.

Wiring diagram(s) are located in the back of the service manual and inside the fryers.

Regular cleaning of this equipment, as well as the hood, is an important part of proper maintenance.

Once the fryers are in place:

Leveling the fryers will help ensure proper operation. To level the fryers loosen the two set screws on the caster stem. Rotate the collar of the caster to raise or lower the height of the unit. Tighten set screws to lock the adjustment. Casters should be adjusted so that the fryers are level and at the correct height under the hood system.

EQUIPMENT SET UP AND SHUT DOWN PROCEDURES

NOTE: Should you experience a power failure, your fryers will shut off automatically. Once the power has been restored, press the key to turn the fryer back ON. If the machine is being filtered, close the RED return valve so that the filter does not run if the machine is left unattended. Do not attempt to restart the fryers until the power is restored.

Filling the fryer with oil:

It is very important to make sure the oil level is correct before attempting to heat shortening in your Pitco fryer.

Liquid shortening can be poured directly into the fry tank until the correct level has been reached. This is indicated by a line on the right hand side of the inside of the tank.

NOTE: The "COLD" level is considered to be the "MINIMUM" oil level and the "HOT" level is considered to be the "MAXIMUM" oil level.

For solid shortening, the shortening must be cut into small blocks about 1" (2.54 Cm) in size. These small blocks must be placed under and around the heating elements.

The fryer can now be turned ON.

Set-Up:

NOTE: Please read the Operating instructions thoroughly before attempting to operate this equipment.

Press the key on either side of the full vat computer, or the right key for the right side and the left key for the left side of a split vat computer to turn the unit ON.

The computer display will light and the heating elements will begin to heat and will be controlled by the computer/controller.

NOTE: It is recommended that melt cycle be used . This will extend the shortening life. In melt cycle the shortening turns from solid to liquid gradually through short, controlled bursts of heat. Once the predetermined temperature has been reached, the unit will exit the melt cycle and go to normal operation.

Make sure that the shortening is at the proper level after cooking temperature has been reached. It may be necessary to add shortening to maintain the proper level.

NOTE: When adding solid shortening to an empty fry tank, first remove the baskets and support racks and fill the bottom of the tank with shortening, continue to pack the remaining shortening into the tank. Place the basket support rack on top of the shortening before turning the unit ON.

For liquid shortening fill to the level lines indicated on the side of the tank.

NOTE: Maximum cooking load is not to exceed 3lbs (6.6kg) per basket.

CAUTION:

Excessive loading or loading of over-wet food can cause surge boiling.

Shut Down:

Press the corresponding \(\bigcup \) key to turn the fryer OFF. The Computer display will go blank and all heating functions will cease.

NOTE: When the fryer is not being used, place the cover over the fry tank. (The covers are optional and do not come with fryer unless ordered)

FILTER PROCEDURES FOR FLAT PAPER FILTER SYSTEMS

NOTE

When working with hot oil ALWAYS wear oil proof, insulated gloves.

WARNING

NEVER - Run the filter system without a filter bag/paper.

NEVER - Empty the oil from the fryer before turning OFF the fryer burners.

NEVER - Store the Filter Unit anywhere other than in the fryer filter cavity.

- Slide the filter pan out. Carefully remove a. filtered residue off the filter media. Examine the filter media for clogged or torn areas. Refer to filter media replacement instructions following this section. Reinstall the pan.
- Turn the fryer that is to be filtered OFF (See b. Standby Shutdown). Remove the baskets from the fryer tank(s). Use the clean out brush to lift out the tube screens.
- Check the pickup tube screen by unscrewing c. the cap counterclockwise. Any debris should be cleaned from the screen before using the filter system. Reinstall the screen by scewing the cap back on clockwise. Do not overtighten.
- c. Slowly open the green handled drain valve for the tank being filtered. If necessary use the clean-brush to clear the crumbs from the drain. Use the brush to clean the sides of the tank as the oil drains.

WARNING

This filter pan is only large enough to hold the contents of one (1) tank at once, during the filter process.

When the tank is empty, close the green e. handled drain valve. Open the red handled

- return valve to the tank you are filtering. This will start the pump and return the oil to the bottom of the fry tank.
- When bubbles are seen coming out of the oil return spout, close the red handled valve to turn the pump off. If necessary add more oil to the tank to return the oil level to the fill mark. The fryer is now ready for use.

DRAINING A TANK

f.

The filter system is also used to drain the fryers. You will need a container capable of holding 400°F oil and protective gloves.

- Rotate the drain down spout so that it exa. tends in the container that you want to drain the shortening into.
- Open the green handled drain valve for the b. tank to be drained. The oil will drain into the container you have chosen. When the container is full or the fry tank is empty, close the green handled drain valve. If the container was full repeat this step until fryer tank is empty.
- Once tank is completely empty add new c. shortenning and follow fryer start up procedures.

WARNING

The power supply must be disconnected before servicing or cleaning the appliance.

Preparing the filter for use:

- Slide drawer forward until it stops.
- Grasp the Left and Right handles of the Paper Retaining Frame and lift upward to remove it.
- Remove the filter paper or pad by folding the edges inward so that the debris is collected.
- Lift the Paper Support Screen out of the pan.
- The Pan, Paper Support Screen and Paper Retaining Frame can now be cleaned.

NOTE: Be sure that the filter pan is free of any debris which could cause the paper and hold down ring not to seat properly.

- · Place the Paper Support Screen in the bottom of the pan.
- Place filter Paper or Pad over screen making sure that there is an equal amount of excess paper on each side.
- Place the Retaining Frame on the paper or pad making sure that all edges are being pressed down evenly.
- Slide filter drawer back under fryer making sure that the oil return pipe locates into its mating connection.

CAUTION:

Be careful when using the clean out rod. Damage to the drain valve may result.

WARNING:

Hot shortening can cause severe injury. Take care when filtering or disposing of hot shortening. Protective gear such as gloves, apron, face shield and sleeves should be worn.

Allow all of the shortening to return to the tank. Bubbles will be produced in the vat when all the shortening has been returned. This means that the return lines have been cleared.

- Close the RED Return Valve, by pushing upward on the Red Return Valve Handle. This will turn the pump off.
- · Press the key and the Display will show "OFF".
- Allow the Drain and Return lines to drain for at least 5 minutes before removing filter pan to reduce dripping.

Your machine is now ready to use.

FILTER PROCEDURES FOR ENVELOPE PAPER FILTER SYSTEMS

NOTE

When working with hot oil ALWAYS wear oil-proof, insulated gloves.

WARNING

NEVER • Run the filter system without a filter bag/paper.

NEVER • Empty the oil from the fryer before turning OFF the fryer burners.

NEVER • Store the UFM Filter Unit anywhere other than in the fryer filter cavity.

- a. Slide the filter pan out. Carefully remove filtered residue off the filter media. Examine the filter media for clogged or torn areas. Refer to filter media replacement instructions following this section. Reinstall the pan.
- b. Turn the fryer that is to be filtered OFF (See Standby Shutdown). Remove the baskets from the fryer tank(s). Use the clean out brush to lift out the tube screens. If there are excess crumbs in the fryer tank, remove them with the crumb scoop.
- c. If you have replaced the filter media or remove crumbs and debris, sprinkle Precoat Filter Aid on the filter paper.
- d. Check the drain spout to ensure that it is in the drain tower and over the filter pan opening.
- e. Slowly open the green handled drain valve for the tank being filtered. If necessary use the clean-brush to clear the crumbs from the drain. Use the brush to clean the sides of the tank as the oil drains.
- f. Slowly open the green handled drain valve for the tank being filtered. If necessary use the clean-brush to clear the crumbs from the drain. Use the brush to clean the sides of the tank as the oil drains.

WARNING

This filter pan is only large enough to hold the contents of one (1) tank at once, during the filter process.

- g. When the tank is empty, close the green handled drain valve. Open the red handled return valve to the tank you are filtering. This will start the pump and return the oil to the bottom of the fry tank.
- h. When bubbles are seen coming out of the oil return spout, close the red handled valve to turn the pump off.If necessary add more oil to the tank to return

If necessary add more oil to the tank to return the oil level to the fill mark. The fryer is now ready for use.

DRAINING A TANK

The filter system is also used to drain the fryers. You will need a container capable of holding $400^{\circ}F$ oil and protective gloves.

- a. Rotate the drain down spout so that it extends in the container that you want to drain the shortening into.
- b. Open the green handled drain valve for the tank to be drained. The oil will drain into the container you have chosen. When the container is full or the fry tank is empty, close the green handled drain valve. If the container was full repeat this step until fryer tank is empty.
- Once tank is completely empty add new shortenning and follow fryer start up procedures.

WARNING
The power supply
must be disconnected
before servicing or
cleaning the appliance.

FILTER MEDIA REPLACEMENT

The filter module stores neatly under the fryer when not in use. The unit is very easy to use and allows for quick installation and filtration, even under the busiest conditions. Follow the procedures below to change the filter media.

L20-246 Rev 1 (11/09)

WARNING

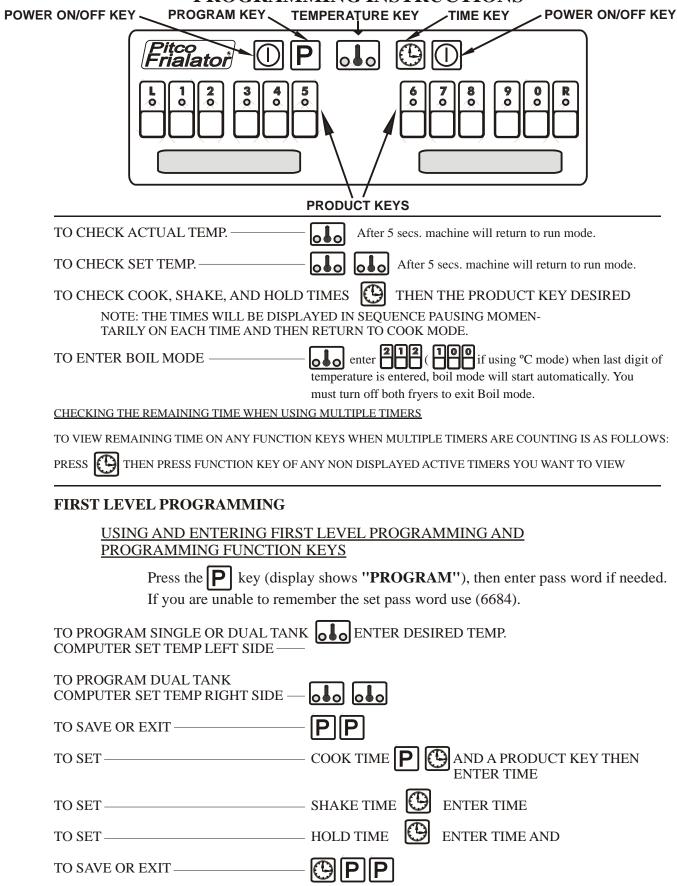
At operating temperature, the shortening in the fryer may be hotter than 375°F (190°C). This hot, melted shortening will cause severe burns. Do not let the hot shortening touch your skin or clothing. Always wear insulated oil-proof gloves when working on the filter system. It will be easier and safer if the filter assembly has cooled to room temperature before handling any filter parts.

- a. With the filter pan empty of oil, remove the filter media by grasping the filter pan handle and gently pull the assembly toward the front of the fryer.
- b. Separate the filter pickup tube from the filter pickup screen assembly by pulling up on the pickup tube just above where it connects to the pickup screen assembly. Lift pickup tube and swing it to the left, until it rests on the left hand side of the filter pan.
- c. Grab filter screen pickup assembly lift handles and carry it to a trash barrel and shake off heavy discard any debris that may be built upon the top of the assembly.
- d. Unscrew the filter paper clip bracket from the filter paper support screen and slide the filter paper support screen out of the filter paper clip bracket.
- e. Remove filter paper support screen from the filter envelope.
- f. All of the filter pick up assembly parts can be washed in a dish washer or a pot sink. Flush out the suction tube assembly with hot water. After cleaning, it is very important to thoroughly dry the parts before reassembling. Water and oil do not mix. Water in hot oil will cause the oil to splatter.
- g. Start reassembling the filter pick up assembly by sliding the new filter paper on to the filter paper support rack. Ensure that the hole in the filter paper goes over the pick up tube assembly threaded connector.

- h. Fold the open end of the bag in two folds.

 The first fold should be approximately 1 inch from the end and the second should be over the edge of the rack assembly.
- Slide the clip screen over the folded end of the filter paper. Ensure the opening of the clip screen goes over the pick up tube connection. Screw the suction tube connection onto the threaded connection.
- j. Place the filter pickup assembly into the filter pan and slide the filter pan assembly back into the fryer cabinet.
- k. Filter unit is now ready for use.

MULTIPLE LEVEL COMPUTER PROGRAMMING INSTRUCTIONS



SECOND LEVEL PROGRAMMING

ENTERING SECOND LEVEL PROGRAMMING:

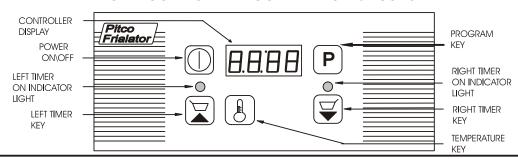
Press the | P | key (display shows "PROGRAM"), IF PASS WORD IS REQUIRED, and you are unable to remember the set pass word use (6684). Then press You have now entered the upper level programming, all the useable function keys will be lighted and display will show "SELECT OPTIONS". NOTE: Any time | P | is used to save a setting | must be pressed to return to "Select Options" **FUNCTION PROGRAMMING** FAHRENHEIT/CELSIUS SCALE - Toggles between Fahrenheit and Celsius scale by pressing the key. Change is saved by pressing the key to set SET PASS WORD - Toggles the pass word function on and off or install a numeric pass word. Turn pass word on or off chooses "PASS REQ" or "NO PASS". If pass word is chosen then press | P | and current pass word will display. Using the number keys a new pass word can be entered and then set by pressing | P BEEPER VOLUME - Allows volume of beeper alarm to be chosen. Press to toggle between volume levels 1, 2, 3. Press to set. LANGUAGE - Choose between English, Spanish, French, German, and Dutch. Press to toggle between different language options. Press **P** to set. MELT CYCLE - Melt cycle choices: NO MELT (melt cycle is turned off), MELT S (solid shortening melt cycle), and MELT L (liquid shortening melt cycle) Press press to toggle between different settings. Press pre RECOVERY TEST TIMES - Displays the factory set and field temperature recovery times starts measuring recovery time at 220°F and ends measurement at 280°F. Factory recovery time is not applicable, use field recovery time to monitor recovery problems. NOTE: Oil level can alter recovery times. Press to display "F065 LXXX", where the time following "F" is 065 and the most recent recovery time is "LXXX" CONTROL / TIMER - Toggles computer between controlling all fryer functions to timer only, on a single tank computer or left side of a dual tank computer. Press ot to toggle between "Control and Timer". Press **P** to set. CONTROL/TIMER - Toggles computer between controller and timer only on the right side of a dual tank computer. Press to toggle between "Control and Timer". Press

EXIT SECOND LEVEL PROGRAMMING MODE PRESS FUNCTION KEY

to set.



DIGITAL CONTROLLER PROGRAMMING INSTRUCTION



CONTROLLER FUNCTIONS

\bigcirc	PRESS TO TURN CONTROLLER (NC
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- PRESS AND HOLD FOR 3 SECONDS TO TURN CONTROLLER OFF
- PRESS TO DISPLAY ACTUAL TEMPERATURE
- PRESS TWICE DISPLAY SET TEMPERATURE
- PRESS TO START LEFT BASKET TIMER
- PRESS TO START RIGHT BASKET TIMER
- PRESS TO ENTER PROGRAMMING MODE

INDICATES PROGRAMMING MODE IS PASSWORD PROTECTED

LOWER LEVEL PROGRAMMING INSTRUCTIONS

NOTE: PROGRAMMING CAN NOT BE PERFORMED WHILE TIMERS ARE ACTIVATED

STEP 1 **ENTERING PROGRAM**

PRESS P If the display Local appears proceed to STEP 2, if the LEFT TIMER INDICATOR LIGHT turns ON and the CONTROLLER DISPLAY shows the left timer set time (time displayed is not counting down) you are in the PROGRAM MODE, Proceed to STEP 3.

STEP 2

ENTERING PASSWORD

MODE

With $\Box \Box \Box$ showing on the display, press $\Box \Box \Box \Box \Box \Box$ (password) to gain access to controller programming. NOTE: If the timer starts counting down, the password was not entered fast enough and the controller needs to be turned OFF and back ON, and the STEP 1 repeated.

PROGRAMMING CONTROLLER OPTIONS

TO SAVE AND EXIT PROGRAMMING PRESS AND HOLD (P) KEY FOR 5 SECONDS

STEP 3 LEFT TIMER KEY **PROGRAMMING** With the LEFT TIMER INDICATOR LIGHT lit and the CONTROLLER DISPLAY Showing the left timer programmed cook time PRESS Tor to change left Programmed cook time. TO SAVE FOLLOW INSTRUCTIONS SHOWN ABOVE STEP 3

STEP 4 RIGHT TIMER KEY **PROGRAMMING** PRESS PRIGHT TIMER INDICATOR LIGHT will illuminate and the display will show the set time for the RIGHT TIMER KEY. PRESS
☐ or ☐ to change right programmed cook time. TO SAVE FOLLOW INSTRUCTIONS SHOWN ABOVE STEP 3

STEP 5 SET TEMPERATURE **PROGRAMMING**

PRESS [P], display will show the programmed SET TEMPERATURE. PRESS [X] or [Y] to change programmed SET TEMPERATURE. TO SAVE FOLLOW INSTRUCTIONS

SHOWN ABOVE STEP 3

LOWER LEVEL PROGRAMMING CONTROLLER OPTIONS CONTINUED

NOTE: PROGRAMMING CAN NOT BE PERFORMED WHILE TIMERS ARE ACTIVATED

TO SAVE AND EXIT PROGRAMMING PRESS AND HOLD P KEY FOR 5 SECONDS

STEP 6 MELT CYCLE PROGRAMMING	PRESS \mathbf{P} , display will show $\[\[\] \] \[\] \[\] \$				
STEP 7 La [/ PASSWORD PROGRAMMING	PRESS ${\bf P}$, display will show $L_B {\it E}$ or ${\it UL}_B {\it E}$ RIGHT. Press ${\bf Z}$ or ${\bf \overline{Y}}$ to change password protection "ON" or "OFF". TO SAVE FOLLOW INSTRUCTIONS SHOWN ABOVE STEP 6				
STEP 8 CELCIUS / FAHRENHEIT PROGRAMMING	PRESS ${\bf P}$, display will show ${\it E}$ or ${\it F}$ (Celcius or Fahrenheit). PRESS ${\bf T}$ or ${\bf T}$ to change programmed TEMPERATURE scale TO SAVE FOLLOW INSTRUCTIONS SHOWN ABOVE STEP 6				
STEP 9	PRESS ${\bf P}$, You have now returned to <u>STEP 3</u> or back to the beginning of the Programming loop.				
UPPER LEVEL PROGRAMMING INSTRUCTIONS					
STEP 1	Follow LOWER LEVEL PROGRAMMING INSTRUCTIONS STEP 1 and STEP 2				
STEP 2 BASKET LIFT, SINGLE OR DUAL LIFT OPTION	PRESS and HOLD P, While holding the P key depressed, PRESS key. Display will show LIF I or LIF II. PRESS or to change the number of Basket lifts operating on fryer. TO SAVE FOLLOW INSTRUCTIONS SHOWN ABOVE STEP 6				
STEP 3 ACTUAL TEMPERATURE DISPLAY	RESS \bigcirc display will show $ E \square $ or $ E \mid . $ PRESS \bigcirc or \bigcirc to change the trogrammed setting ($ E \square =$ actual temperature display will only show when ey is pressed, $ E \mid .$ actual temperature will display at all times). $ \underline{ IO SAVE } $ OLLOW INSTRUCTIONS SHOWN ABOVE STEP 6				
CONTROLLER DISPLAY EXPLANATION					
[[] INDICATES	INDICATES THE FRYER IS IN A MELT CYCLE.				
HEAL INDICATES	INDICATES FRYER TEMPERATURE IS LOWER THAN CONTROLLER SET TEMPERATURE AND IS HEATING.				
draP INDICATES	INDICATES FRYER HAS REACHED CONTROLLER SET TEMPERATURE AND IS READY FOR COOKING.				
WHEN DC	WHEN DOT IS LIT, INDICATES HEATING SYSTEM IS ACTIVATED.				

TROUBLESHOOTING

PROBLEM	PROBABLE CAUSE	CORRECTIVE ACTION
Computer does not come on nothing shows in either display	A. Main circuit breaker is turned offB. Fryer fuse is blown	A. Locate the correct building circuit breaker and turn OFF and back ON again.B. Call an Authorized Service Technician
Computer heat light comes on but elements do not heat	A. If the oil is hot the Hi - Limit may be tripped	A. Allow the oil to cool, reset the Hi Limit and turn the computer OFF and back ON again.
Computer display shows "OFF" and cannot be turned "ON".	A. Bad computer	A. Locate the correct building circuit breaker and turn OFF and back ON again. If this does not reset the computer call an Authorized Service Technician.
RED return valve is open no pump sound can be heard	 A. RED return valve not fully open B. Filter circuit breaker may be tripped C. Filter motor Thermal Overload may be tripped D. Sensor switch may be loose 	 A. Pull slightly on the RED return valve handle B. Locate the filter circuit breaker behind the door of the left hand fryer and reset it. C. Push RED reset button located on end of filter motor, behind the door of left hand fryer. D. If the mounting screws are loose try to tighten them, if this is not possible call an Authorized Service Agency.
Drain valve is closed and the computer has been reset but still shows "DRAINING" or "TURN OFF"	A. GREEN drain valve is not fully closedB. Sensor switch may be loose	 A. Apply a little more pressure to close the valve B. If the mounting screws are loose try to tighten them, if this is not possible call an Authorized Service Agency.
Drain valve is open, the oil is draining slowly or not at all.	A. GREEN drain valve is not fully openB. Drain is plugged with debris	A. Apply a little more pressure to open the valve B. Use the clean out rod to clear the drain valve from inside the fry vat. If this does not clear the blockage, CLOSE the GREEN drain valve and follow the instructions for clearing the main drain line. CAUTION: Some HOT oil may come out when the cap is removed. Remove the two wing nuts from the end cap (do NOT lose these.) Use the clean out rod to clear the main drain tube. Install the end cap along with its gasket and four screws. Do not overtighten these screws or remove drain "T" cleanout access covers, by removing thumb screws (do not loose screws). Then clean drain, replace access cover and thumb screws.

In the event of problems with or questions about your order, please contact the Pitco Frialator factory at:

(800)258-3708 US and Canada only or (603)225-6684 World Wide

In the event of problems with or questions about your equipment, please contact the Pitco Frialator Authorized Service and Parts representative (ASAP) covering you area, or contact Pitco at the numbers listed to the left.