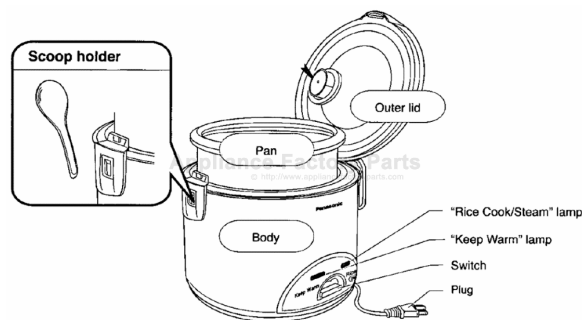


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# PANASONIC SR-TE15PW Owner's Manual

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PCP

# Panasonic®

Electric Rice Cooker/Steamer  
Olla eléctrica para cocer arroz y conservarlo caliente

Thank you very much for purchasing  
**Panasonic** Electric Rice Cooker/Steamer

Muchas gracias por la compra  
**Panasonic** Olla eléctrica para cocer arroz y conservarlo caliente

**Operating Instructions**  
**Operacion Instrucciones**

SR-TE15PW/SR-TE15PS



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Before operating this unit,  
please read these instructions completely.

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Antes de operar este aparato, haga el favor  
de leer completamente estas instrucciones.

# IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed including the following:

1. Read all instructions.
2. Do not touch hot surfaces. Use handles or knobs.
3. To protect against electrical hazards do not immerse cord, plugs, and Rice Cooker, except lid and pan, in water or other liquid.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
7. The use of accessory attachments not recommended by the appliance manufacturer may cause hazards.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
12. Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "Off", then remove plug from wall outlet.
13. Do not use appliance for other than intended use.

## 14. SAVE THESE INSTRUCTIONS

This product is intended for household use.

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### NOTE

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- A. A short power-supply cord (or cord set) is to be provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.
- B. Longer cord set or extension cords are available and may be used if care is exercised in their use.
- C. If a long cord set or extension cord is used,
  - (1) the marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
  - (2) if the appliance is of the grounded type, the extension cord should be a grounding-type three-wire cord, and
  - (3) the longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over accidentally.

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This appliance has a polarized plug: (One blade is wider than the other). As a safety feature, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

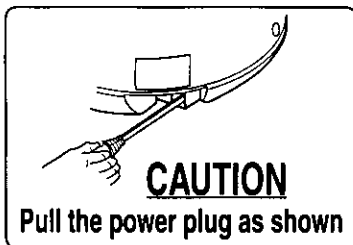
# Cautions

Be sure to observe the following to prevent malfunction that may cause an accident:

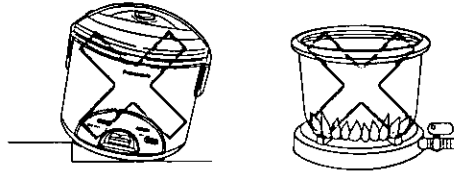
- DO NOT use this rice cooker for any purpose other than cooking rice.
- Measure the quantity of rice and water according to the Operating Instructions.
- Clean the rice cooker, particularly the dew collector, after use.
- Keep holes that drain into the dew collector clean and free of debris.
- Plug into a properly wired wall outlet. Before you plug it in, make sure the voltage of the unit is the same as your local supply.
- DO NOT immerse the unit in water.



- The paper located between the pan and the heating plate must be removed before use.
- After plugging in, press the switch on immediately. Cooking with the switch in Keep Warm position will cause low heat cooking and this will not cook the rice properly.
- The unit becomes hot when in use. DO NOT touch the lid with your hand, and do not place your face or hand directly over the steam coming from the cooker.
- Always keep the outside bottom of the pan and the heating plate clean and dry. Any foreign matter between them will cause the unit to malfunction.



- Set the unit on a stable surface. DO NOT expose to water, high humidity, or heat sources. DO NOT use the pan directly on an open flame.



- Be sure to keep the unit out of the reach of children, especially when cooking rice.
- DO NOT tilt the rice-cooker on its edge or place it upside down with its power supply plug connected, as this may cause damage. When tilting or placing the rice-cooker upside down, make sure to disconnect the power supply plug.
- The pan must not be filled above the " MAXIMUM LEVEL ".
- The lid must be closed tightly in the latched position at all times during cooking. (i.e. The unit must not be operated with the lid opened.)
- DO NOT cover the lid with a cloth. The lid may deform or change color.



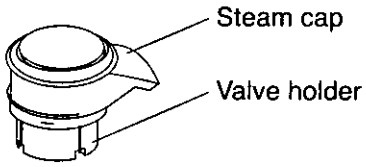
- DO NOT damage the power cord and do not attempt to repair it if it is damaged. Avoid damage to the power cord. Never attempt to customize the cord. Keep the cord away from high temperatures. Avoid unnecessary bending, twisting and pulling on the cord. Never place heavy objects on the cord or attempt to tie it up. Using a damaged power cord can lead to electrical shock, shorting or fire.
  - Consult your nearest sales dealer for repair of the electrical cord or power plug.
- Ensure that the plug fits all the way into the outlet. Partially plugged-in cords may cause electric hazard.

# Parts Identification

ENGLISH

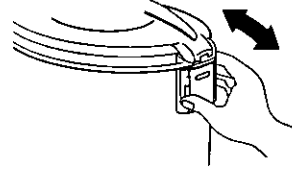
## Steam cap

- Remove and clean after every use. See "How to Clean." (page.7)

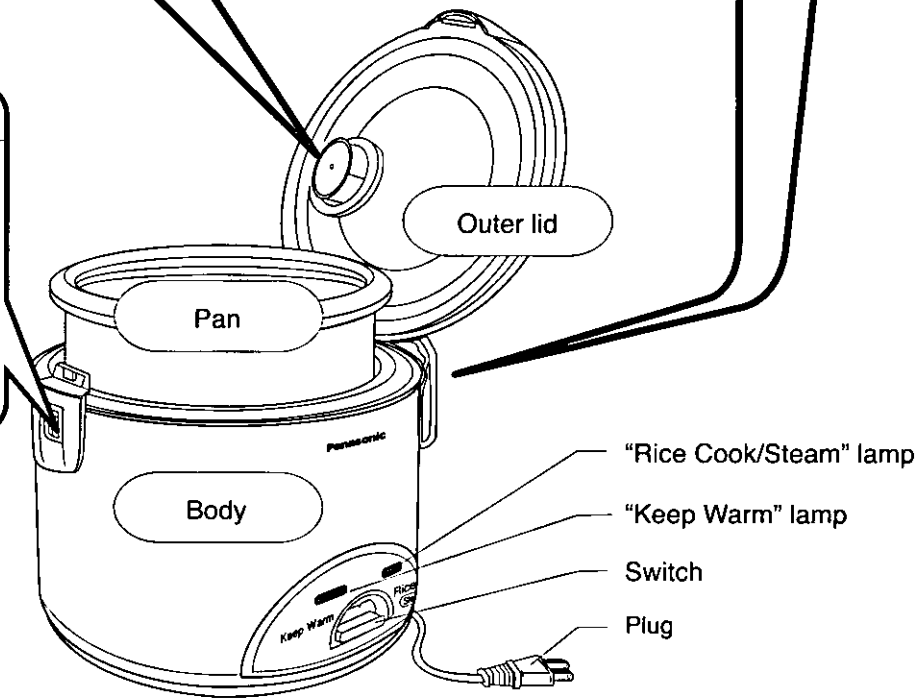
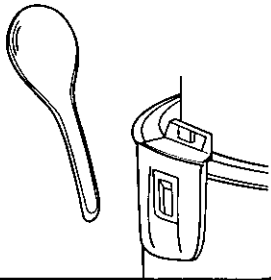


## Dew collector

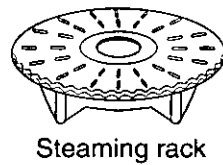
- Hold the sides and remove/install in the direction of the arrows.
- Remove and empty the dew collector after every use.



## Scoop holder



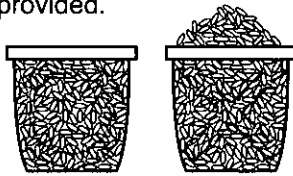
## Accessories



# How to Cook

1

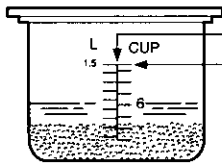
Measure rice with the measuring cup provided. Rinse rice in a separate bowl until the water becomes relatively clear.



- Do not rinse rice in the rice cooker pan. Non-stick coating may be damaged.

2

Place rinsed rice in the pan. Add water. e.g. For 6 cups rice, add water to LEVEL INDICATOR 6.

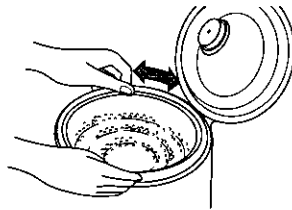


LEVEL INDICATOR  
MAXIMUM LEVEL  
Do not cook with more than this level of water.

- Adjust the quantity of water to your personal taste.
- Soak rice in water for at least for 30 minutes.

3

Set the steam cap onto the outer lid. Place the pan in the body.



- Wipe the surface of the pan before use. If it is wet, it may cause noise while cooking. It may damage the unit, if any foreign matter is on it.

4

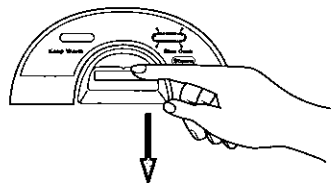
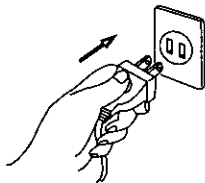
Close the outer lid. The lid is locked properly when it clicks.



- If outer lid is not securely closed, cooking will be affected.
- Do not open the outer lid when in use.

5

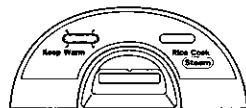
Plug in. Immediately press the switch. The "Rice Cook/Steam" lamp tells you when cooking has started.



- Do not plug in unit until you get ready to cook. Otherwise, rice may be ruined.
- If the pan is not in the unit, cooking will not begin.

6

When rice is done, the switch will move up to the "Keep Warm" setting. The "Keep Warm" lamp lights up to indicate that the "Keep Warm" function is working.



- The "Keep Warm" function continues until the unit is unplugged.

7

After the switch moves up, leave the outer lid closed for at least 15 minutes to fully steam the rice.

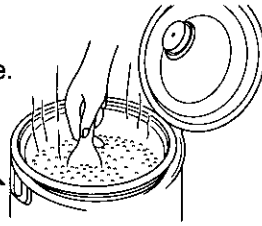
# How to Cook

ENGLISH

8

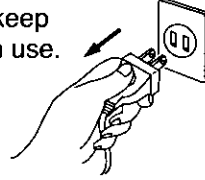
Scoop and mix the rice well  
20-30 minutes after cooking is done.

Scoop holder



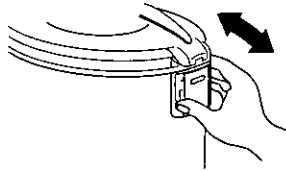
9

Unplug the unit if you do not want to keep  
the rice warm or when the unit is not in use.



10

Remove and clean the dew  
collector after every use.



## To Keep Cooked Rice Warm and Tasty

- Using the Keep Warm function for more than 5 hours may cause discoloration or an odor in the rice.
- If quantity of rice to be kept warm is less than 4 bowlfuls (4 cups), the rice will gradually dry out and lose its flavour.
- Utensils left in the pan during Keep Warm may affect the smell and taste of the rice.

# How to Steam Food (Using the Steaming rack)

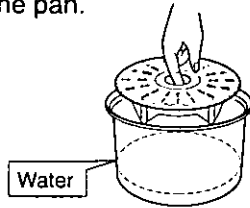
ENGLISH

1

Put 2 cups of water with the measuring cup provided, into the pan.

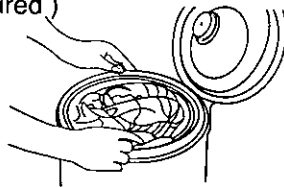
2

Place steaming rack on the pan.



3

Set the pan into the body.  
Add food. ( Place in dish if Required )



- Wipe the surface of the pan before use. If it is wet, it may cause noise while cooking. It may also damage the unit, if any foreign matters is on it.

4

Close the outer lid. Set the steam cap onto the outer lid.  
The lid is locked properly when it clicks.  
Plug in. Immediately press the switch.  
The "Rice Cook/Steam" lamp tells you when cooking has started.

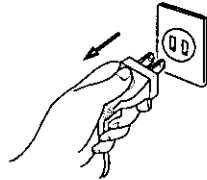
- If outer lid is not securely closed, cooking will be affected.
- **DO NOT** plug in until you are ready to cook.
- If the pan is not in the unit, cooking will not begin.

5

Time the cooking manually.  
\*Unit will automatically switch to Keep Warm, should the water evaporate.

6

Turn off cooker by unplugging.



- The "Keep Warm" function continues until the unit is unplugged.

7

Remove foods, then the steaming rack, and finally pour out any remaining water.



# How to Clean

ENGLISH

- Be sure to unplug and carry out these operations when the unit has cooled down.
- DO NOT use objects such as benzine, thinner, cleansing powder or metal scrubbers.

## Body / Outer lid / Upper rim

- Wipe with a damp cloth.
- DO NOT use a dishwashing detergent.

## Pan

Wash with a dishwashing detergent and sponge and wipe off.

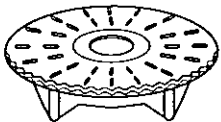
## Dew collector

Remove and clean with damp cloth after every use.

## Pan sensor

If an object has become stuck to the sensor, remove it by lightly sanding it using fine sandpaper ( of about # 600 grit ) / steel wool. Then wipe with a damp cloth.

## Accessories



Steaming rack



Measuring cup



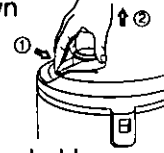
Rice scoop

Wash with a dishwashing detergent and sponge.

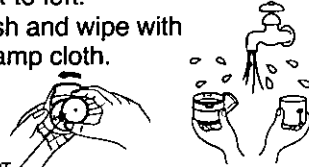
## Steam cap

### How to remove and clean.

1. Pull off the steam cap to remove as shown in the figure.

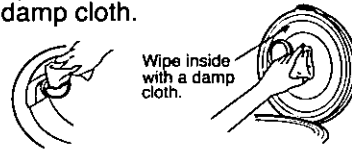


2. Remove the valve holder right to left. Wash and wipe with a damp cloth.



DO NOT remove rubber.

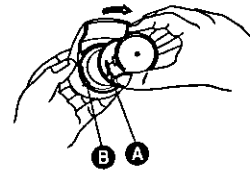
3. Wipe the inside of the hole with a damp cloth.



Please do not remove steam dome when using rice cooker

### How to fit steam cap.

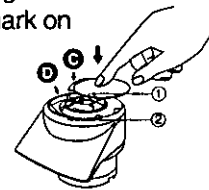
1. Insert the valve holder into the steam cap by setting the tab of the holder (A) into the slot of the cap (B) and turn it from left to right until it seats properly.



### How to fit steam dome.

(In case it's accidentally taken off)  
Place steam dome into its holder by inserting steam dome tabs (C) in to slot (D). Align mark on dome (1) and mark on steam cap (2).

Then press steam dome into steam cap until it seats properly (You'll hear the sound "click").



Note : The steam dome will only fit one way. Do not force it in or it may be damaged.

2. Put the steam cap into the hole of outer lid.

# Troubleshooting

ENGLISH

Problems Description	Cooking Problems					Keep Warm Problems			No power	Emit's strange sounds
	Rice too hard	Rice not cooked to the center	Rice too soft	Viscous liquid overflows	Bottom is scorched	Rice has unusual smell	Rice changes color	Rice is too dry		
Possible Cause										
Rice to Water ratio not correct	●	●	●	●	●					Popping sounds are caused when water trapped between the pan and the heater evaporates. This can cause damage to the pan and heater.  Unplug the unit from the wall socket. Check circuit breaker. If circuit breaker is ok then take unit to the nearest authorized service center.
Rice not rinsed well enough				●	●	●				
Pan bottom dented or uneven	●	●			●					
Foreign matter between pan and heater	●	●	●		●	●	●			
Rice Cooked with oil	●	●				●				
Rice not fluffed (mixed) after cooking	●		●							
Keep Warm for longer than 5 hours or amount of rice being kept warm is too small						●	●	●		
Utensils left in pan during Keep Warm						●				
Rice being kept warm was at room temperature or colder or cold rice added to warm rice						●				
Lid not securely closed						●				
Pan was not clean or odors from previous cooking remain in pan					●	●				
Power cord was unplugged or the switch was turned off during cooking		●				●				

# Specifications

ENGLISH

Model No.	SR-TE15PW	SR-TE15PS
Power supply	120V AC, 60 Hz	
Power consumed	at Rice Cook	630 W
	at Keep Warm	25 W
Capacity	2 - 8 cups (0.36 - 1.5L)	
Dimension (H x W x D) (approx.)	9'75" x 10'87" x 10'75" 248 x 276 x 274 mm	
Weight (approx.)	6 1/4 lbs (2.8 kg)	