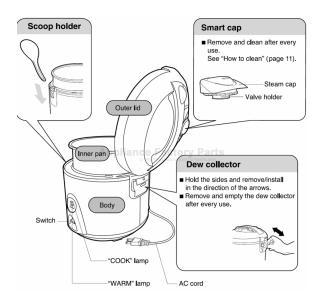


# PANASONIC SR-TEL18 Owner's Manual

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## Panasonic

# Operating Instructions Electronic Rice Cooker / Steamer

Instrucciones de funcionamiento

Horno eléctrico de arroz / olla a vapor

### Model No./N° de modelo SR-TEL18



#### Contents

#### Contenidos

Important Safeguards	2
Cautions	3-4
Important Information	5
Parts Identification	6
How to Cook	7-8
To Keep Cooked Rice Warm and Tasty	8
How to Steam Food	9-10
How to Clean	11
Troubleshooting	12
Specifications	12
Memo	23

Thank you for choosing this rice cooker. Please read the Important Safeguards on page 2, Cautions on page 3 and Precautions on page 4 before use. Read and understand all instructions, and retain this manual for future use.

Appropriate use and energy saving

Medidas de seguridad importantes......13 Advertencias.....14-15 Información importante.....16 Identificación de partes.....17 Cómo cocinar.....18-19 Para mantener el arroz cocinado caliente y sabroso.....19 Cómo vaporizar comida...... 20-21 Cómo limpiarla..... 22 Resolución de problemas......23 Especificaciones......23

Gracias por escoger este horno de arroz. Por favor lea las Medidas de seguridad importantes en la página 13, Advertencias en la página 14 y Precauciones en la página 15 antes de utilizarlo. Lea y comprenda todas las instrucciones, y conserve este manual para su futuro uso.

Uso adecuado y ahorro de energía

### **Important Safeguards**

When using electrical appliances, basic safety precautions should always be followed including the following:

- 1. Read all instructions.
- 2. Do not touch hot surfaces. Use handles or knobs.
- 3. To protect against electrical shock, do not immerse cord, plugs, or appliance (except pan) in water or other liquid.
- 4. Close supervision is necessary when any appliance is used by or near children.
- 5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
- 7. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- 8. Do not use outdoors.
- 9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
- 10. Do not place on or near a hot gas or electric burner, or in a heated oven.
- 11. Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- 12. Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- 13. Do not use appliance for other than intended use.

### **14. SAVE THESE INSTRUCTIONS**

This product is intended for household use.

### - NOTE -

- A. A short power-supply cord (or cord set) is to be provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.
- B. Longer cord set or extension cords are available and may be used if care is exercised in their use.
- C. If a long cord set or extension cord is used,
  - (1) the marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
  - (2) if the appliance is of the grounded type, the extension cord should be a grounding-type three-wire cord, and
  - (3) the longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over accidentally.

This appliance has a polarized plug: (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

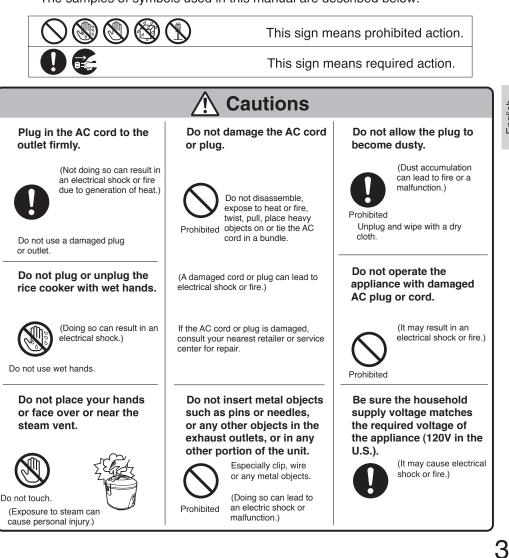
### Cautions

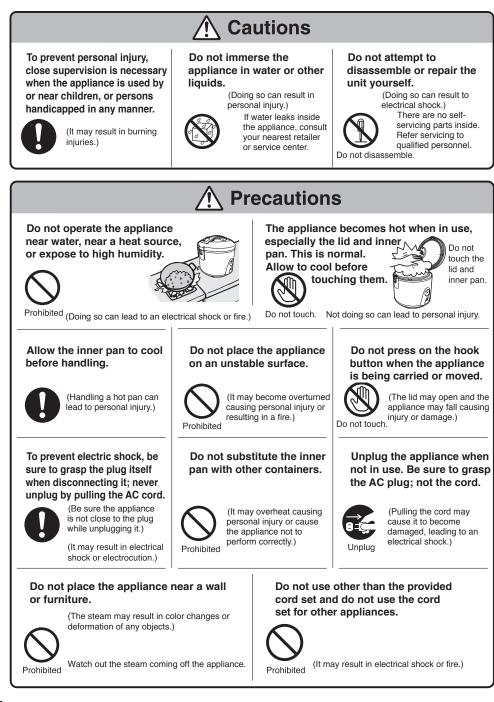
This instruction manual provides operating instructions and cautions for appropriate use.

Before use, remove the paper located between the cast heater and the inner pan. Cautions and Precautions for important safeguards

<b>A</b> Cautions	This sign means [It may result in severe injuries or death].					
A Precautions	This sign means [It may result in injuries or malfunction].					

The samples of symbols used in this manual are described below.





4

### **Important Information**

### Avoiding damages to the appliance.

Do not cover the outer lid with a cloth.

The outer lid may become deformed, cracked or discolored and result in malfunction.

Do not place the appliance in direct sunlight.

Do not substitute the inner pan with other container.

Always keep the outside bottom of the inner pan and the cast heater clean and dry. It may result in malfunction.

### Avoiding damages to the inner pan.

Do not leave the rice scoop or any other objects inside the inner pan.

The inner pan should be cleaned immediately after cooking with seasonings or condiments. Do not use the inner pan as mixing utility. Do not use metal utensils that can scratch or crack the inner pan.

The coated surface of the inner pan will gradually wear away, so use with care.

### **Cooking Rice**

Select good rice

Measure rice

Glossy Not broken Use the measuring cup provided (Approx. 180 ml.).

Stir Cooked rice

Rinse the rice in a separate bowl until the water becomes relatively clear. Do not rinse the rice in the provided inner pan.

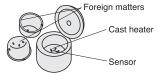
Rinse the rice,

stir with hand.

#### Adjust water level

Wash and rinse the rice with drinking water. When hot water is used to cook rice, it may result in discoloring and sogginess. When the water is completely evaporated, the rice is cooked. Stir it to allow the moisture to swell the grains for the best tasting rice.

Always keep the outside bottom of the inner pan and the cast heater clean and dry.

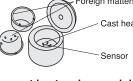


Do not tap or rub the inner surface of the

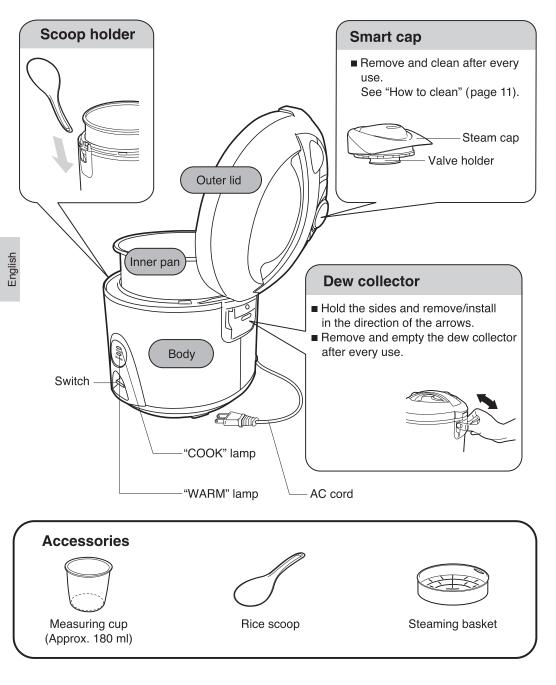
inner pan. Clean only with a sponge.

(Do not use scouring pad.)





## **Parts Identification**



6

### How to Cook





Rinse and wash the rice

until the water becomes

relatively clear.

### Measure the rice using the measuring cup provided.

The amount of rice measured depends on kinds of rice.

#### Rinse the rice.

Do not rinse the rice by using the inner pan.

Rinse the rice in a separate bowl. Do not rinse the rice in the provided inner pan as non-stick coating may be damaged. Pour the washed rice into the inner pan.

#### Pour the desired amount of water.

Set the inner pan on a hard, flat and stable surface to add the water. Add the desired amount of water and leave it for approximately 30 minutes. Hot water is not recommended for cooking as it may result in soggy rice.

#### Put the inner pan into the body.

Wipe the surface of the inner pan before starting to cook, otherwise; it may result in strange noise during cooking. Be sure that the inner pan is directly in contact with the cast heater. Improper contact between the inner pan and the cast heater may result in water overflow or uncooked rice.

#### Close the outer lid, plug in the AC cord to the power supply outlet.

Close the outer lid firmly. (If it is not securely closed, cooking will be affected.)

To cook 6 cups of rice.

smelling rice.

Use drinking water to

rinse the rice for fresher



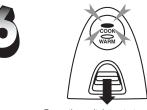
Add the water to the line marked "6" on the inside of the inner pan.





Plug in the AC cord to the power supply outlet.

### 7



Press the switch to start cooking. The "COOK" lamp lights up.



8

The "WARM" lamp lights up to indicate warming mode.

#### Press switch.

Be sure that the smart cap is in the right position before start. Do not open the outer lid or unplug the appliance while it is operating. Please ensure that the switch is pressed and the "COOK" lamp lights up properly. (The rice will not be cooked in warming mode.)

#### After the rice is cooked, it is recommended to let it steam and warm for another 15 minutes. Then scoop and mix the rice well.

After the rice is cooked, the appliance will automatically switch to warming mode. Let the rice steam and warm for another 15 minutes without opening of the outer lid. Scoop and mix the rice well. Unplug the appliance when it is not in use.

### **To Keep Cooked Rice Warm and Tasty**

Rinse the rice until it becomes relatively clear.

After the rice has been steamed and warmed, scoop and mix the rice well.

Do not leave the rice scoop inside the inner pan.

Do not warm the rice for more than 5 hrs. (It may result in color change and bad smell.)

Do not use the rice cooker to warm other kinds of food. It is for rice only.

Do not warm cold rice.

#### Note:

Variations in the room temperature may cause the rice to discolor and lose its fresh smell.

Unplug the rice cooker when it is not be used.

Clean the dew collector located on the side of the rice cooker by

pouring out the water after every use.

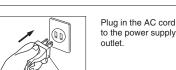
### How to Steam Food (Using the steaming basket)









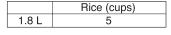


Wall plug



Press switch to start steaming. The "COOK" lamp lights up. Add 2 cups of water into the inner pan by using the measuring cup provided.

To cook rice at the same time, the maximum cooking capacity should be as followings.



## Set the steaming basket into the inner pan and put the food in the steaming basket.

Do not put too much food as the outer lid may not be closed properly.

#### Put the inner pan into the body.

Wipe the surface of the inner pan before starting to steam, otherwise; it may result in strange noise during cooking.

Be sure that the inner pan is directly in contact with the cast heater. Improper contact between the inner pan and the cast heater may result in water overflow or uncooked food.

# Close the outer lid, plug in the AC cord to the power supply outlet.

Close the outer lid firmly. (If it is not securely closed, steaming will be affected.)

#### Press switch.

Be sure that the smart cap is in the right position before start. Do not open the outer lid or unplug the appliance while it is operating. Please ensure that the switch is pressed and the "COOK" lamp lights up properly. (The food will not be steamed in warming mode.)

9



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#### Leave the food to cool down, then open the outer lid to see whether the food is cooked as desired.

Let the food be steamed for 10-15 minutes, then cut off the switch. When the food cools down, open the outer lid to see whether it is cooked as desired.

If the food is not well cooked, close the outer lid and press the switch again. When the water has completely evaporated,

the switch will cut off to the warming mode automatically.

#### When the steaming is done, unplug the appliance and open the outer lid to take the food out.

Before opening the outer lid, be sure that there is no steam ventilated from the appliance.

### Remarks

Wait until the food cools down and no steam is coming from the steam vent before opening the outer lid. Then check whether the food is cooked as desired. When rice is cooked while steaming food, do not open the outer lid until the rice is cooked. (It is better to select the food that has a steaming time similar to the time for cooking rice.)

### How to Clean

Be sure to unplug and carry out these operations when the unit is cooled down.
DO NOT use objects such as benzine, thinner, cleansing powder or metal scrubbers.

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#### Body / Outer lid / Upper rim

- Wipe with a damp cloth.
- DO NOT use a dishwashing detergent.

Remark : Clean after every use.

#### Inner pan

Wash with a dishwashing detergent and sponge. Wipe off any moisture on the outside.

#### **Cast heater**

If an object has stuck on the cast heater, lightly polish it off using fine sandpaper (of about # 600) / steel wool.

Then wipe with a damp cloth.

#### **Dew collector**

Remove and clean after every use.

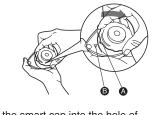
Accessories		
		J
Steaming basket	Measuring cup	Rice scoop

Wash with a dishwashing detergent and sponge.

	$\bigcap$	Smart cap	
		How to remove and clean. 1. Pull off the smart cap to remove as shown in the figure.	
<b>9</b>		2. Remove the valve holder right to left. Wash and wipe with a damp cloth.	
		3. Wipe the inside of the hole with a damp cloth.	English
		Please do not remove smart cap when using rice cooker	

#### How to fit smart cap

 Place the valve holder into the steam cap by aligning mark (a) of the valve holder with mark (b) of the steam cap. Then turn the valve holder from left to right until it seats properly. (You'll hear the sound "click")



2. Put the smart cap into the hole of the outer lid.

11

## Troubleshooting

		Ric	ce cook	ing		К	eep war	m	No r swit	Produce
Time of occurrence of following situation	Too hard	Rice cooking         Keep warm         wwtch operation           Burnt rice arrest to dry         Changes in color         Produce a nasty           Smell         Burnt rice at the inner pan overflows         No smooth cooking           remains.)         Too hard         Too hard		eaction to any ch operation	luce a strange sound					
<ul> <li>Are the volume of rice and the volume of water correct?</li> </ul>	•	•	•	•	•				•	
Is the rice rinsed adequately?				•	•	•			No cu	'Pang' ourstir expan
Bottom of inner pan is dented?	•				•				rrent	" sou
<ul> <li>Is there any foreign matter sticking to the outside of the inner pan or the sensor?</li> </ul>	•	•	•		•	•	•		supplied	nd produ water dr on the b
Is not the rice being cooked with oil?	•					•			u Pu	ops u
<ul> <li>Has the rice been well fluffed after cooking?</li> </ul>	•		٠						I out th	during under th I (outsic
<ul> <li>Is not the keep warm continuing for more than 5 hours? /</li> <li>Is not the volume of rice too small during a keep warm?</li> </ul>						•	•	•	No current supplied. Pull out the plug and check the breaker	"Pang" sound produced during a rice cooking is a sound bursting of water drops under the action of thermal expansion on the bottom (outside) of the inner pan.
<ul> <li>Is not the keep warm being made with the scoop in it?</li> </ul>						•			chec	nner p
<ul> <li>Is not the cold rice being submitted to the keep warm?</li> </ul>						•			k the	nal sou
Is the outer lid securely closed?						•		•	break	und of
• The inner pan is clean or not?					•	•			] <sup>.</sup>	
<ul> <li>AC cord unplugged or switch turned off during rice cooking?</li> </ul>						•			1	

## **Specifications**

Me	odel No.	SR-TEL18			
Pow	ver supply	Local supply			
Power	at Rice Cook	630W			
consumed	at Keep Warm	25W			
Capacity		0.54-1.8 L			
Weight (approx.)		3.1 kg (6 <sup>3</sup> /4 lbs.)			
Accessories		Rice scoop, Measuring cup, Steaming basket			

12

### **Customer Services Directory**

Obtain Product Information and Operating Assistance; locate your nearest Dealer or Servicecenter; purchase Parts and Accessories; or make Customer Service and Literature requests by visiting our Web Site at:

#### http://www.panasonic.com/consumersupport

or, contact us via the web at:

#### http://www.panasonic.com/contactinfo

You may also contact us directly at: 1-800-211-PANA (7262) Monday-Friday 9 am-9 pm; Saturday-Sunday 10 am-7 pm, EST.

For hearing or speech impaired TTY users, TTY : 1-877-833-8855

### Accessory Purchases

Purchase Parts, Accessories and Instruction Books online for all Panasonic Products by visiting our Web Site at:

#### http://www.pasc.panasonic.com

or, send your request by E-mail to:

#### npcparts@us.panasonic.com

You may also contact us directly at: 1-800-332-5368 (Phone) 1-800-237-9080 (Fax Only) (Monday-Friday 9 am to 8 pm, EST.) Panasonic Services Company 20421 84th Avenue South, Kent, WA 98032 (We Accept Visa, MasterCard, Discover Card, America Express, and Personal Checks)

For hearing or speech impaired TTY users, TTY : 1-866-605-1277

### Service in Puerto Rico

Panasonic Puerto Rico, Inc. Ave. 65 de Infantería, Km. 9.5, San Gabriel Industrial Park, Carolina, Puerto Rico 00985 Phone (787)750-4300, Fax (787)768-2910

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