

This Owner's Manual is provided and hosted by [Appliance Factory Parts](#).



Norpole NP3R Owner's Manual

[Shop genuine replacement parts for Norpole NP3R](#)



[Find Your Norpole Refrigerator Parts - Select From 78 Models](#)

----- Manual continues below -----

COMMERCIAL REFRIGERATOR AND FREEZER

USER'S MANUAL

REACH-IN REFRIGERATOR AND FREEZER

Refrigerator Model: NP1R, NP1R-G, NP2R, NP2R-G, NP3R
Freezer Model: NP1F, NP2F, NP3F

Mans.io

***PLEASE READ THE MANUAL THOROUGHLY PRIOR
EQUIPMENT SET-UP, OPERATION AND MAINTENANCE***

INSTALLATION

IMPORTANT!!! PLEASE READ BEFORE INSTALLATION

- If the unit has recently been transported, please let unit stand still for a minimum of 24 hours before plugging it in.
- Make sure that the unit drops down to desired temperature before loading the unit with product.
- Make sure that there is proper ventilation around the unit in the area it will operate.
- Make sure all accessories are installed (i.e. shelves, shelf clips, casters) before plugging the unit in.
- Please read through the manual in its entirety.

CABINET LOCATION GUIDELINES

- **Install the unit on strong and leveled surfaces**
 - unit may make unpleasant noises if surface is uneven
 - unit may malfunction if surface is uneven
- **Install the unit in an indoor, well-ventilated area**
 - unit performs more efficiently in a well-ventilated area
 - for best performance, please maintain clearance of 4" on the back of unit
 - outdoor use may cause decreased efficiency and damage to the unit
- **Avoid installation in a high humidity and/or dusty area**
 - humidity could cause unit to rust and decrease efficiency of the unit
 - dust collected on condenser coil will cause unit to malfunction. Clean condenser at least once a month with a brush or clean cloth
- **Select a location away from heat and moisture-generating equipment**
 - high ambient temperatures will cause the compressor to overwork, leading to higher energy bills and gradual breakdown of the unit

with appropriate overcurrent protection. Please refer to the electrical requirements on the nameplate. Please make sure that your unit has its dedicated outlet. Do not use an extension cord.

SAFETY / WARNING

Please pay close attention to the safety notices in this section. Disregarding these notices may lead to serious injury and/or damage to the unit.

ATTENTION

- To minimize shock and fire hazards, be sure not to overload outlet. Please designate one outlet for your unit.
- Do not use extension cords.
- Do not put your hands under the unit when the unit is required to be moved.
- When the unit is not in use for a long period of time, please unplug the unit from the outlet.
- After unplugging the unit, wait at least 10 minutes before re-plugging the unit. Failure to do so could cause damage to the compressor.

UNPLUG CORD

- To minimize shock and fire hazards, please do not plug or unplug the unit with wet hands.
- During maintenance and cleaning, please unplug the unit.

PROPER GROUNDING REQUIRED

- To minimize shock and fire hazards, make sure that the unit is properly grounded.

PROHIBITION

- Do not attempt to alter or tamper with the electrical cord.

REGULAR MAINTENANCE

CLEANING THE CONDENSER COIL

- For efficient operation, it is important that the condenser surface be kept free of dust, dirt, and lint.
- We recommend cleaning the condenser coil and fins at least once per month.
- Clean with a commercial condenser coil cleaner, available from any kitchen equipment retailer. Brush the condenser fins from top to bottom, not side to side.
- After cleaning, straighten any bent condenser fins with a fin comb.

CLEANING THE FAN BLADES AND MOTOR

If necessary, clean the fan blades and motor with a soft cloth. If it is necessary to wash the fan blades, cover the fan motor to prevent moisture damage.

CLEANING THE INTERIOR OF UNIT

- When cleaning the cabinet interior, use a solvent of warm water and soap.
- Do not use steel wool, caustic soap, abrasive cleaners, or bleach that can damage the stainless steel surface.
- Wash door gaskets on a regular basis, preferably weekly. Simply remove the door gasket from the frame of the door, soak in warm water and soap for thirty (30) minutes, dry with soft cloth, and replace.
- Check door gaskets for proper seal after they are replaced.
- Periodically remove the shelves and pilasters from the unit and clean them with mild soap and warm water. To remove the pilasters, first remove the shelves and shelf brackets. Then, simply lift the pilaster up and out.

TROUBLE SHOOTING

Before requesting any service on your unit, please check the following problems. Please note that this guide serves only as a reference for solutions to common problems.

SYMPTOM	POSSIBLE CAUSE	CORRECTIVE ACTION
Compressor not running.	<p>Fuse blown or circuit breaker tripped.</p> <p>Power cord unplugged.</p> <p>Thermostat set too high.</p> <p>Cabinet in defrost cycle.</p>	<p>Replace fuse or reset circuit breaker.</p> <p>Plug in power cord.</p> <p>Set thermostat to lower temperature.</p> <p>Wait for defrost cycle to finish.</p>
Condensing unit runs for long periods of time.	<p>Excessive amount of warm product placed in cabinet.</p> <p>Prolonged door opening or door ajar.</p> <p>Door gasket(s) not sealing properly.</p> <p>Dirty condenser coil.</p> <p>Evaporator coil iced over.</p>	<p>Allow adequate time for product to cool down.</p> <p>Ensure doors are closed when not in use. Avoid opening doors for long periods of time.</p> <p>Ensure gaskets are snapped completely. Remove gaskets and wash with soap and water. Check condition of gaskets and replace if necessary.</p> <p>Clean the condenser coil.</p> <p>Unplug unit and allow coils to defrost. Make sure thermostat not set too cold. Ensure that door gasket(s) are sealing properly.</p>
Cabinet temperature is too warm.	<p>Thermostat set too warm.</p> <p>Blocking air flow.</p> <p>Excessive amount of warm product</p>	<p>Set thermostat to lower temperature.</p> <p>Re-arrange product to allow proper air flow. Make sure there is at least four inches of clearance from evaporator coils.</p> <p>Allow adequate time for</p>

	Evaporator coil iced over.	for long periods of time. (see above)
Cabinet is noisy.	Loose part(s). Tubing vibration.	Locate and tighten loose part(s). Ensure tubing is free from contact with other tubing components.

Mans.io